



INTEGRATED QUALITY NETWORKS

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Action ZEN Price List

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Suggested retail pricing for English language versions. All prices are in EURO and are applicable for the currently shipping version of the Product. Prices are subject to change without notice. Any software that is upgraded must be uninstalled and cannot be run concurrently with the newer version. Effective July 7th, 2022. Sales taxes for direct sales will be charged in countries where applicable.

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Action Zen Cloud Server

Action Zen Cloud Server Engines

| Size | Price | Data in Use | v14 | v15 |
|-----------|----------|-------------|------------------------|------------------------|
| Small | 3.895 € | 20 GB | Z14CLD-1506020-000--01 | Z15CLD-1506020-000--01 |
| Medium | 12.995 € | 100 GB | Z14CLD-1506100-000-01 | Z15CLD-1506100-000-01 |
| Large | 24.995 € | 200 GB | Z14CLD-1506200-000-01 | Z15CLD-1506200-000-01 |
| SuperSize | 42.895 € | Unlimited | Z14CLD-1506000-UNL-01 | Z15CLD-1506000-UNL-01 |

1. Zen Cloud Server product keys may be used on only one machine (physical or virtual) at a time. Standard product keys must be de-authorized before being used to authorize another instance of Zen Cloud Server.
2. Zen Cloud Server size is measured by Data in Use only. Data in Use are maximum values licensed for the Zen Cloud Server Size. These values can be increased by adding Data in Use Increases.
3. A license for Action Backup Agent is included with Zen Cloud Server. Backup Agent executables are included in Windows versions of Zen Cloud Server.

Action Zen Cloud Server Data in Use Increases

| Data-in-Use Permanent | Price | v14 | v15 |
|--------------------------|---------|-----------------------|-----------------------|
| 10 GB | 2.095 € | Z14CLD-3406010-000-01 | Z15CLD-3406010-000-01 |
| Data-in-Use Time Limited | Price | v14 | v15 |
| 10 GB (60 days) | 295 € | Z14CLD-3406010-060-01 | Z15CLD-3406010-060-01 |

1. Data in Use Increases may only be applied to base Zen Cloud Server installations.
2. Data in Use Increases are not eligible for upgrade.
3. Time-limited Data-in-Use Increases have a term of 60 days from the day the product key is authorized.
4. Time-limited Data-in-Use Increases cannot be moved to another machine after being authorized.
5. Time-limited Data-in-Use Increases may be used to increase Action Zen Cloud Server Insurance License.

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Action Zen Cloud Server Size Increases

| Size | Price | v14 | v15 |
|---------------------|----------|-------------------------|-------------------------|
| Small to Medium | 10.895 € | Z14CLD-3406100-000-1-01 | Z15CLD-3406100-000-1-01 |
| Small to Large | 22.895 € | Z14CLD-3406200-000-1-01 | Z15CLD-3406200-000-1-01 |
| Small to SuperSize | 40.895 € | Z14CLD-3406000-UNL-1-01 | Z15CLD-3406000-UNL-1-01 |
| Medium to Large | 12.895 € | Z14CLD-3406100-000-2-01 | Z15CLD-3406200-000-2-01 |
| Medium to SuperSize | 30.895 € | Z14CLD-3406000-UNL-2-01 | Z15CLD-3406000-UNL-2-01 |
| Large to SuperSize | 18.895 € | Z14CLD-3406000-UNL-3-01 | Z15CLD-3406000-UNL-3-01 |

1. Zen Cloud Server Size increases apply only to size changes within the same version of Zen Cloud Server. For example, moving from Small to Medium in Zen Cloud Server 13.
2. Size decreases are not allowed.
3. No media available for Size Increases.

Action Zen Cloud Server Sidegrade from Zen Enterprise Server

| From Users | To Size | Price | v14 | v15 |
|-------------|-----------|----------|--------------------------|--------------------------|
| 6 and 10 | Small | 2.595 € | Z14CLD-8106020-000-S1-01 | Z15CLD-8106020-000-S1-01 |
| 20 and 50 | Medium | 7.595 € | Z14CLD-8106100-000-S1-01 | Z15CLD-8106100-000-S1-01 |
| 100 and 250 | Large | 11.695 € | Z14CLD-8106200-000-S1-01 | Z15CLD-8106200-000-S1-01 |
| 500 | SuperSize | 21.995 € | Z14CLD-8106000-UNL-S1-01 | Z15CLD-8106000-UNL-S1-01 |

1. Sidegrades are moving from Action Zen Enterprise Server to the same version number of Action Zen Cloud Server. For example, moving from Zen Enterprise Server to Zen Cloud Server is a sidegrade.
2. Sidegrades to Zen Cloud Server from Zen Enterprise Server may only occur in the user-count to size range combinations published in this price list. For example, 6-user Zen Enterprise Server may only sidegrade to Zen Cloud Server Small.
3. Zen Enterprise Server UCI's cannot be side graded to Zen Cloud Server.
4. To move from a Zen Enterprise Server user count to another Zen Cloud Server Size, first sidegrade to Zen Cloud Server then increase to the preferred Zen Cloud Server size.
5. For example, to move from 6-user Zen Enterprise Server to Zen Cloud Server Medium:
 - 1) first sidegrade from Zen Enterprise Server to Zen Cloud Server Small, then
 - 2) Increase from Zen Cloud Server Small to Zen Cloud Server Medium.
6. Any Zen Enterprise Server license that is sidegraded must be deauthorized and may not be re-authorized or run concurrently with the Zen Cloud Server sidegrade license.
7. Downgrades are not allowed.

Suggested retail pricing for English language versions. All prices are in EURO and are applicable for the currently shipping version of the Product. Prices are subject to change without notice. Any software that is upgraded must be uninstalled and cannot be run concurrently with the newer version. Effective July 7th, 2022. Sales taxes for direct sales will be charged in countries where applicable.

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Action Zen Cloud Server Upgrades

| Size | Price | Data in Use | From v13 to v14 | From v14 to v15 |
|-----------|----------|-------------|-------------------------|-------------------------|
| Small | 1.995 € | 20 GB | Z14CLD-8106020-000-1-01 | Z15CLD-8106020-000-1-01 |
| Medium | 6.595 € | 100 GB | Z14CLD-8106100-000-1-01 | Z15CLD-8106100-000-1-01 |
| Large | 12.095 € | 200 GB | Z14CLD-8106200-000-1-01 | Z15CLD-8106200-000-1-01 |
| SuperSize | 21.495 € | Unlimited | Z14CLD-8106000-UNL-1-01 | Z15CLD-8106000-UNL-1-01 |

1. Proof of purchase of installed version of PSQL Vx (the version being upgraded) is required.
2. Upgrades must be of the same size or one level higher than the installed base Zen Cloud server license.
3. Reducing size during an upgrade is not allowed.
4. Data-in-use increases cannot be upgraded.
5. Any software that is upgraded must be uninstalled and may not be reinstalled or run concurrently with the newer version.
6. Downgrades are not allowed.

Action Zen Cloud Server Upgrade from Zen Enterprise Server

| From Users | To Size | Price | From v13 to v14 | From v13 to v14 |
|-------------|-----------|----------|-------------------------|-------------------------|
| 6 and 10 | Small | 2.895 € | Z14CLD-8106020-000-2-01 | Z15CLD-8106020-000-2-01 |
| 20 and 50 | Medium | 8.195 € | Z14CLD-8106100-000-2-01 | Z15CLD-8106100-000-2-01 |
| 100 and 250 | Large | 12.995 € | Z14CLD-8106200-000-2-01 | Z15CLD-8106200-000-2-01 |
| 500 | SuperSize | 22.995 € | Z14CLD-8106000-UNL-2-01 | Z15CLD-8106000-UNL-2-01 |

1. These upgrades are moving from an older version of Zen Server to a newer version of Zen Cloud Server. For example, moving from Zen v14 Enterprise Server to Zen v15 Cloud Server is an upgrade.
2. Upgrades to Zen Cloud Server from Zen Enterprise Server may only occur in the user-count to size range combinations published in this price list. For example, 6-user Zen Enterprise Server may only upgrade to Zen Cloud Server Small.
3. To move from a Zen Enterprise Server user count to another Zen Cloud Server Size, first upgrade to Zen Cloud Server then increase to the preferred Zen Cloud Server size.
4. For example, to move from 6-user Zen v14 Server to Zen v15 Cloud Server Medium:
 - 1) first upgrade from Zen v14 Enterprise Server to Zen v15 Cloud Server Small, then
 - 2) increase from Zen Cloud Server Small to Zen Cloud Server Medium.
5. Zen Enterprise Server UCI's cannot be upgraded to Zen Cloud Server.
6. Any software that is upgraded must be uninstalled and may not be reinstalled or run concurrently with the newer version.
7. Downgrades are not allowed

Action Zen Cloud Server Active-Passive Cluster

| Size | Price | Data in Use | v14 | v15 |
|-----------|----------|-------------|-------------------------|-------------------------|
| Small | 5.895 € | 20 GB | APC14CLD-1506020-000-01 | APC15CLD-1506020-000-01 |
| Medium | 19.495 € | 100 GB | APC14CLD-1506100-000-01 | APC15CLD-1506100-000-01 |
| Large | 37.495 € | 200 GB | APC14CLD-1506200-000-01 | APC15CLD-1506200-000-01 |
| SuperSize | 64.395 € | Unlimited | APC14CLD-1506000-UNL-01 | APC15CLD-1506000-UNL-01 |

1. The key delivered with Active-Passive Cluster licenses may be authorized on two separate machines (physical or virtual). The Active-Passive Cluster license is designed to support failover scenarios where one Zen system is active, and another is passive. The Zen Cloud Server Active-Passive Cluster license may only be used on one active system at a time.

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Action Zen Enterprise Server

Action Zen Enterprise Server Engines

| Users | Price | V14 | v15 |
|-------|----------|-------------------|-------------------|
| 1 | 395 € | Z14-150664-001-01 | Z15-150664-001-01 |
| 6 | 1.495 € | Z14-150664-006-01 | Z15-150664-006-01 |
| 10 | 2.195 € | Z14-150664-010-01 | Z15-150664-010-01 |
| 20 | 3.795 € | Z14-150664-020-01 | Z15-150664-020-01 |
| 35 | 6.095 € | Z14-150664-035-01 | Z15-150664-035-01 |
| 50 | 7.995 € | Z14-150664-050-01 | Z15-150664-050-01 |
| 100 | 13.795 € | Z14-150664-100-01 | Z15-150664-100-01 |
| 250 | 19.995 € | Z14-150664-250-01 | Z15-150664-250-01 |
| 500 | 27.595 € | Z14-150664-500-01 | Z15-150664-500-01 |

- Enterprise Server licenses may be used on only one machine (physical or virtual) at a time.
- Enterprise Server licenses must be deauthorized before being used to authorize another instance of Zen.
- These licenses are not stackable. Increasing the number of users allowed on an existing instance of Zen Enterprise Server requires the purchase of a User Count Increase.
- 32-bit Zen Enterprise Server for Windows includes 32-bit Client. 64-bit Zen Enterprise Server for Windows includes 32- and 64-bit Clients.
- Microsoft licensing for some operating systems may limit the acceptable user count for Zen to a smaller range (for example 6, 10 and 20) than is shown in this price list.
- Zen Enterprise Server 1-user installations cannot add user count increases.
- A license for Action Backup Agent is included with Zen Enterprise Server. Backup Agent executables are included in Windows versions. Backup Agent for Linux and OS X must be downloaded separately.

Action Zen Enterprise Server User Count Increases

| Users | Price | v14 | v15 |
|-------|----------|-------------------|-------------------|
| 6 | 1.495 € | Z14-340664-006-01 | Z15-340664-006-01 |
| 10 | 2.195 € | Z14-340664-010-01 | Z15-340664-010-01 |
| 20 | 3.795 € | Z14-340664-020-01 | Z15-340664-020-01 |
| 35 | 6.095 € | Z14-340664-035-01 | Z15-340664-035-01 |
| 50 | 7.995 € | Z14-340664-050-01 | Z15-340664-050-01 |
| 100 | 13.795 € | Z14-340664-100-01 | Z15-340664-100-01 |
| 250 | 19.995 € | Z14-340664-250-01 | Z15-340664-250-01 |
| 500 | 27.595 € | Z14-340664-500-01 | Z15-340664-500-01 |

- User Count Increases (UCI's) are not eligible for upgrade.
- UCI's can only be added to an existing Zen Enterprise Server installation.
- UCI's must match the version of the existing Zen Enterprise Server installation.
- UCI product keys may be used on only one machine (physical or virtual) at a time. Product keys must be de-authorized before being used to authorize another instance of Zen.
- No media is included.

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Action Zen Enterprise Server Upgrades

| Users | Price | From v13 to v14 | From v14 to v15 |
|-------|----------|---------------------|---------------------|
| 6 | 795 € | Z14-810664-006-1-01 | Z15-810664-006-1-01 |
| 10 | 1.095 € | Z14-810664-010-1-01 | Z15-810664-010-1-01 |
| 20 | 1.895 € | Z14-810664-020-1-01 | Z15-810664-020-1-01 |
| 35 | 3.095 € | Z14-810664-035-1-01 | Z15-810664-035-1-01 |
| 50 | 3.995 € | Z14-810664-050-1-01 | Z15-810664-050-1-01 |
| 100 | 6.895 € | Z14-810664-100-1-01 | Z15-810664-100-1-01 |
| 250 | 9.995 € | Z14-810664-250-1-01 | Z15-810664-250-1-01 |
| 500 | 13.795 € | Z14-810664-500-1-01 | Z15-810664-500-1-01 |

1. Proof of purchase of installed version of Zen Enterprise Server (the version being upgraded) is required.
2. Upgrades must be of the same user count or one level higher than the installed base server license. Reducing user count during an upgrade is not allowed. Upgrade to Zen/PSQL Server 1 user is not available.
3. UCI's are not eligible for upgrade.
4. It is permissible, based on user count, to upgrade to the next level user count. Validation is required to upgrade to the next level.
5. Upgrades are applicable across OS platforms (from Linux or OS X to Windows).
6. Any Zen Enterprise Server license that is upgraded must be deauthorized and may not be re-authorized or run concurrently with the Zen Enterprise upgrade license.
7. Downgrades are not allowed.

Action Zen Enterprise Server Active-Passive Cluster

| Users | Price | v14 | v15 |
|-------|----------|----------------------|----------------------|
| 6 | 2.295 € | APCZ14-150664-006-01 | APCZ15-150664-006-01 |
| 10 | 3.295 € | APCZ14-150664-010-01 | APCZ15-150664-010-01 |
| 20 | 5.695 € | APCZ14-150664-025-01 | APCZ15-150664-020-01 |
| 35 | 9.195 € | APCZ14-150664-035-01 | APCZ15-150664-035-01 |
| 50 | 11.995 € | APCZ14-150664-050-01 | APCZ15-150664-050-01 |
| 100 | 20.695 € | APCZ14-150664-100-01 | APCZ15-150664-100-01 |
| 250 | 31.095 € | APCZ14-150664-250-01 | APCZ15-150664-250-01 |
| 500 | 41.395 € | APCZ14-150664-500-01 | APCZ15-150664-500-01 |

1. The key delivered with Active-Passive Cluster licenses may be authorized on two separate machines (physical or virtual). The Active-Passive Cluster license is designed to support failover scenarios where one Zen system is active, and another is passive. The Active-Passive Cluster license may only be used on one active system at a time.

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Action Workgroup Server

Action Zen Workgroup

| Users | Price | v14 | v15 |
|--------------------------|-------|-------------------|-------------------|
| 1 User Workgroup License | 100 € | Z14-130058-001-01 | Z15-130058-001-01 |
| 3 User Workgroup License | 300 € | Z14-130058-003-01 | Z15-130058-003-01 |
| 5 User Workgroup License | 500 € | Z14-130058-005-01 | Z15-130058-005-01 |

1. Zen Workgroup licenses may be used on only one machine (physical or virtual) at a time.
2. Zen Workgroup licenses are required to be authorized on each machine where data is accessed by the Zen Workgroup engine. For example, a 5-user Workgroup license will allow 5 concurrent users to access one Zen Workgroup on one machine acting as a database server.
3. Enabling additional machines in a network to act as database servers requires the purchase of additional Workgroup licenses.
4. Additional machines that need a Zen Workgroup engine to run locally will be required to purchase additional Workgroup licenses.
5. The maximum allowable user count for each Workgroup engine is 5. If additional users need to access the zen database engine, an Enterprise Server license is required.
6. Available for Windows 32-bit only and not eligible for upgrades.

Action Zen Workgroup User Count Increases

| Users | Price | v14 | v15 |
|------------------------------|-------|-------------------|-------------------|
| 1 User Workgroup UCI License | 100 € | Z14-340058-001-01 | Z15-340058-001-01 |
| 2 User Workgroup UCI License | 200 € | Z14-340058-002-01 | Z15-340058-002-01 |

1. Increasing the number of concurrent users allowed requires the purchase of Workgroup User Count Increases (UCI's). Maximum allowable user count for each Workgroup engine is 5. If additional users need to access the Zen database engine, an Enterprise Server license is required.
2. UCIs can only be added to an existing licensed Zen Workgroup installation of the same version.
3. Available for Windows 32-bit only and not eligible for upgrades.

Action Zen Workgroup Deployment

| Users | Price | v14 | v15 |
|--|------------------|---------------|---------------|
| 25 Count - Workgroup Deployment License | 2.250 € | Z14-130053-01 | Z15-130053-01 |
| 100 Count - Workgroup Deployment License | 8.500 € | Z14-130053-01 | Z15-130053-01 |
| 1000 Count - Workgroup Deployment License | 75.000 € | Z14-130057-01 | Z15-130057-01 |
| Unlimited Count - Workgroup Deployment License | Call for pricing | Z14-130059-01 | Z15-130059-01 |

1. Workgroup Deployment Licenses may be used to deploy multiple User Counts of 1, 3 and 5, and User Count Increases of 1 and 2.
2. Workgroup Deployment Packs used to create Workgroup licenses must be added to the Workgroup Deployment Portal at <http://deploy.pervasive.com>.
3. Internet access and registration may be required for product authorization or license distribution of Deployment Pack licenses.
4. Available for Windows 32-bit only and not eligible for upgrades.

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Action Edge Server and Core

Action Zen Edge Server

| Users | Price | v14 | v15 |
|---|--------------|---------------|---------------|
| 100 Count – Zen Edge Server Deployment License | 2.595 € | Z14-160055-01 | Z15-160055-01 |
| 250 Count – Zen Edge Server Deployment License | 5.795 € | Z14-160056-01 | Z15-160056-01 |
| 1000 Count – Zen Edge Server Deployment License | 19.995 € | Z14-160057-01 | Z15-160057-01 |

1. Zen Edge Server Deployment Licenses (100, 250, 1000) are available directly from Action or through authorized distributors
2. Zen Edge Server Deployment Licenses may be used to deploy multiple Use Counts of 1-10 users, and User Count Increases of 1 and 2.
3. The maximum allowable user count for Zen Edge Server is 10.
4. Zen Edge Server Deployment Packs used to create licenses must be added to the Deployment Portal at <http://deploy.pervasive.com>

Action Zen Core

| Copies | v14 | v15 |
|-------------------------|----------------------|----------------------|
| Zen Core 100 Copies | Z14-170664-100-01 | Z15-170664-100-01 |
| Zen Core 500 Copies | Z14-170664-500-01 | Z15-170664-500-01 |
| Zen Core 1000 Copies | Z14-170664-1000-01 | Z15-170664-1000-01 |
| Zen Core 10.000 Copies | Z14-750664-10000-01 | Z15-750664-10000-01 |
| Zen Core 100.000 Copies | Z14-170664-100000-01 | Z15-170664-100000-01 |

1. Zen Core is now royalty free for development and distribution. Customers may complete the form online to download Zen Core.

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Action Zen v13

Action Zen v13 Server User Count Increases

| Users | Price | Windows, Linux, Mac OS |
|-------|----------|------------------------|
| 6 | 1.995 € | P13-340664-006-01 |
| 10 | 2.895 € | P13-340664-010-01 |
| 20 | 4.995 € | P13-340664-020-01 |
| 35 | 7.995 € | P13-340664-035-01 |
| 50 | 10.395 € | P13-340664-050-01 |
| 100 | 17.995 € | P13-340664-100-01 |
| 250 | 25.995 € | P13-340664-250-01 |
| 500 | 35.895 € | P13-340664-500-01 |

1. User Count Increases (UCI's) are not eligible for upgrade.
2. UCI's can only be added to an existing PSQL Server installation.
3. PSQL UCI's must match the version of the existing PSQL Server installation.
4. A single product key authorizing a UCI will support Windows, Linux and OS X platforms.
5. UCI product keys may be used on only one machine (physical or virtual) at a time. Product keys must be deauthorized before being used to authorize another instance of PSQL.
6. No media is included.
7. No downgrades.

Action Zen v13 Workgroup User Count Increases

| Users | Price | Windows |
|------------------------------|-------|-------------------|
| 1 User Workgroup UCI License | 130 € | P13-340058-001-01 |
| 2 User Workgroup UCI License | 260 € | P13-340058-002-01 |

1. Increasing the number of concurrent users allowed requires the purchase of Workgroup User Count Increases (UCI's). Maximum allowable user count for Workgroup is 5.
2. UCIs can only be added to an existing licensed Zen Workgroup installation.
3. No Media is included.
4. No downgrades

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Action Btrieve 12

Action Btrieve 12 Limited Distribution License

| Users | Price | Windows |
|---|------------------|----------------|
| 1000 Count - Limited Distribution License | Call for pricing | B12-130057-01 |

1. Limited Distribution Licenses for Btrieve 12 are available directly from Action or through authorized distributors.
2. Btrieve 12 Deployment Packs may be used to deploy multiple User Counts from 1 to 1000.
3. Btrieve 12 Deployment Packs used to create licenses must be added to the Deployment Portal at <http://deploy.pervasive.com>.
4. Internet access and registration may be required for product authorization or license distribution of Deployment Pack licenses.
5. Btrieve 12 requires a minimum of a 1-user license for every installation. Systems enabling access by more than one user require licensing for the appropriate number of concurrent users. Some examples are:
 - a. Five copies of Btrieve 12 installed means a minimum of five 1-user licenses.
 - b. Five Btrieve 12 installations connecting to another machine acting as a server and supporting 5 concurrent users means five 1-user licenses and one 5-user license.

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Action Zen Insurance

Action Zen Enterprise Server Insurance Base License

| Users | Price | v14 | v15 |
|-------|-------|---------------------|---------------------|
| 50 | 495 € | INS14-150664-050-01 | INS15-150664-050-01 |
| 250 | 995 € | INS14-150664-250-01 | INS15-150664-250-01 |

Action Zen Enterprise Server Insurance User Count Increase

| Users | Price | v14 | v15 |
|-------|-------|---------------------|---------------------|
| 50 | 495 € | INS14-340664-050-01 | INS15-340664-050-01 |
| 250 | 995 € | INS14-340664-250-01 | INS15-340664-250-01 |

Action Zen Cloud Server Insurance Base License

| Size | Price | v14 | v15 |
|--------|---------|------------------------|------------------------|
| Medium | 1.595 € | INS14CLD-150620-000-01 | INS15CLD-150620-000-01 |
| Large | 2.195 € | INS14CLD-150650-000-01 | INS15CLD-150650-000-01 |

1. Zen Insurance may be used up to three times with a maximum term of seven days each time.
2. Zen Insurance may be used on three different machines at the same time, on one machine three times, or a combination of one and two machines so long as the number of uses does not exceed three.
3. To increase the number of users covered with Zen Server Insurance, purchase Zen Server Insurance User Count Increases.
4. To increase the data in use covered with Zen Cloud Server Insurance, purchase time-limited data in use increases or time-limited session count increase.

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Action Zen Bundles

Action Zen Software Developers Bundle – 1 Year Subscription

| Products Bundled | Price | v14 | v15 |
|---|----------|----------------|----------------|
| Action Zen v14 Developers Bundle | 795 € | Z14-DEV-BUNDLE | Z15-DEV-BUNDLE |
| Zen v14 Cloud Server Engine Small (20 GB) | Included | Included | Included |
| Zen v14 Enterprise Server – 6 users | Included | Included | Included |
| Zen v14 Edge Server – 100 users | Included | Included | Included |
| Zen v14 Workgroup – 5 users | Included | Included | Included |
| Zen v14 Core – 100 Copies | Included | Included | Included |

1. Action Zen Developer's Bundle includes licenses for Zen Cloud Server, Zen Enterprise Server, Zen Edge Server and Zen Workgroup.
2. The license term for the Zen Developer's Bundle is one year. License expire 365 days after they are created.
3. Zen Workgroup is available for Windows only.
4. All Zen licenses are restricted to development use only.
5. Upgrades are not available for Zen Developers Bundle.

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Action Zen Security Solutions

Action AuditMaster

| | Part Number | Price |
|---|--------------|---------|
| AuditMaster 13 for Windows (32- and 64-bit) | AM-962051-05 | 3.375 € |
| AuditMaster 14 for Windows (32- and 64-bit) | AM-962051-06 | 2.595 € |

1. AuditMaster is the database auditing tool that can be immediately used with Zen without changes to the application. AuditMaster data sheet is available online at: <https://www.action.com/wp-content/uploads/2020/02/DS28-0320-AuditMaster.pdf?id=19055>
2. For use with Action Zen Enterprise Server or Action Zen Core Server. AuditMaster version must match the version of Action Zen Server and Action Cloud Server.
3. AuditMaster is licensed on a per Zen Server (Enterprise or Cloud) basis regardless of user count.

Action DataExchange Real-Time Backup Edition

| | Part Number | Price |
|---|--------------|---------|
| DataExchange v13 Real-Time Backup for Zen Server (Windows 32- and 64-bit) | DX-950651-06 | 3.375 € |
| DataExchange v14 Real-Time Backup for Zen Server (Windows 32- and 64-bit) | DX-950651-07 | 2.595 € |

1. DataExchange is a replication tool that provides a simple to use solution for securing and protecting mission-critical data from application downtime and data loss. DataExchange data sheet is available online at: <https://www.action.com/wp-content/uploads/2020/02/DS29-0320-DataExchange.pdf?id=19057>
2. For use with Zen Enterprise Server or Zen Cloud Server.
3. DataExchange Real-Time Backup is restricted to one-way replication between two Zen Server (Enterprise or Cloud) engines only. DataExchange Real-Time Backup Edition includes one (1) DataExchange license for use with two (2) Zen Server engines (primary and backup).
4. The Zen backup database can be a Zen Enterprise Server or Zen Cloud Server with user count or data size determined by the customer's business requirements.
5. DataExchange Real-Time Backup Edition does not include a Zen database license. Purchasers of DataExchange Real-Time Backup must provide or purchase both a primary and backup Zen Enterprise Server/Zen Cloud Server licenses.
6. The DataExchange version must match the version of the Action Zen Enterprise Server or Action Zen Cloud Server.
7. DataExchange is licensed on a per Zen Server engine basis regardless of user count.

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Action DataExchange Data Synchronization Edition

| | Part Number | Price |
|---|--------------|---------|
| DataExchange 13 Data Synchronisation Edition for Zen Enterprise Server (Windows 32- and 64-bit) | DX-951251-06 | 3.375 € |
| DataExchange 14 Data Synchronisation Edition for Zen Enterprise Server (Windows 32- and 64-bit) | DX-951251-07 | 2.595 € |

1. DataExchange is a replication tool that provides a simple to use solution for securing and protecting mission-critical data from application downtime and data loss. DataExchange data sheet is available online at: <https://www.action.com/wp-content/uploads/2020/02/DS29-0320-DataExchange.pdf?id=19057>
2. For use with Zen Enterprise Server or Zen Cloud Server
3. DataExchange Data Synchronization Edition allows for two-way replication between two or more Zen Server (Enterprise or Cloud) engines.
4. DataExchange Data Synchronization Edition licenses are required for each Zen Server engine participating in a replication network. For example, if you have three Zen Server engines in your replication network, you need three copies of DataExchange Data Synchronization - one for each Zen Server engine.
5. DataExchange Synchronization Edition supports only Btrieve level replication.
6. The DataExchange version must match the version of the Action Zen Enterprise Server or Action ZenCloud Server.
7. DataExchange is licensed on a per server basis regardless of user count.

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Action Zen Support

Action Zen Annual Support Offerings

| Zen v14 and v14 -Workgroup, Enterprise Server, Cloud Server | Part Number | Price |
|---|--------------|------------------|
| Bronze – 12 months or 5 Service Tickets | 60-310001-04 | 1.000 € |
| Silver – 12 months or 10 Service Tickets | 60-310002-04 | 1.800 € |
| Gold – 12 months or 30 Service Tickets | 60-310003-01 | 5.000 € |
| Platinum – 12 months with Unlimited Service Tickets | 60-310007-01 | Call for Pricing |
| Zen v14 and v15 - Core and Edge Server | Part Number | Price |
| Bronze – 12 months or 5 Service Tickets | 60-320001-06 | 2.000 € |
| Silver – 12 months or 10 Service Tickets | 60-320002-06 | 3.600 € |
| Gold – 12 months or 30 Service Tickets | 60-320003-03 | 10.000 € |
| Platinum – 12 months with Unlimited Service Tickets | 60-320007-03 | Call for Pricing |

| Zen v13 – Workgroup, Enterprise Server, Cloud Server | Part Number | Price |
|--|--------------|------------------|
| Bronze – 12 months or 5 Service Tickets | 60-310001-05 | 3.000 € |
| Silver – 12 months or 10 Service Tickets | 60-310002-05 | 5.400 € |
| Gold – 12 months or 30 Service Tickets | 60-310003-02 | 15.000 € |
| Platinum – 12 months with Unlimited Service Tickets | 60-310007-02 | Call for Pricing |

Action Zen Per Incident Support

| | Part Number | Price |
|--|--------------|-------|
| Electronic/Per Incident – Zen v15 Core and Zen v15 Edge Server | 60-320015-11 | 250 € |
| Electronic/Per Incident – Zen v15 Workgroup, Enterprise Server, Cloud Server | 60-310015-10 | 250 € |
| Voice/Per Incident - Zen v15 Workgroup, Enterprise Server, Cloud Server | 60-310015-10 | 250 € |
| Electronic/Per Incident – Zen v14 Core, Zen v14 Edge Server | 60-320015-10 | 500 € |
| Electronic/Per Incident - Zen v14 Workgroup, Enterprise Server, Cloud Server | 60-310015-09 | 500 € |
| Voice/Per Incident - Zen v14 Workgroup, Enterprise Server, Cloud Server | 60-310000-09 | 500 € |
| Electronic/Per Incident - Zen v13 Core and Zen v13 Edge Server | 60-320015-08 | 750 € |
| Electronic/Per Incident - Zen v13 Workgroup, Enterprise Server, Cloud Server | 60-310000-07 | 750 € |
| Voice/Per Incident – Zen v13 Workgroup, Enterprise Server, Cloud Server | 60-310000-07 | 750 € |

1. Only products in this Price List are eligible for support.
2. For other than Per Incident support, contract terms for database support are for 12 months or until the resolution of the allocated service tickets, whichever comes first.
3. Per Incident, Bronze, and Silver support offerings are not eligible for discount.
4. For more information on Support Offerings and operating systems supported for PSQL, please visit <http://supportservices.action.com/support-services/support>

Action Zen Licensing Support

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Customers who require assistance with their Actian Zen license will need to provide the following information, at a minimum, to Actian's support team:

1. License key string
2. Proof of purchase – invoice, receipt, or Actian order number
3. Description of the problem
4. Error code or error message – include license status if key is in “Disabled” or “Failed Validation” state
5. Email to dbcic@actian.com

Action Zen Online Manuals

Zen v14 online manual: <https://docs.actian.com/zen/v14/>

Zen v15 online manual: <https://docs.actian.com/zen/v15/>