

Action Corporation
Action ZEN - PSQL Price List
Effective November 15th, 2019



INTEGRATED QUALITY NETWORKS

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Change Notes from previous price list

- 1) Added Zen v14 SKUs
- 2) Added Zen IoT and Zen Developer's bundles
- 3) Added Zen Core SKUs for 100 and 250 copies
- 4) Increased prices for v12 UCIs and data-in-use increases
- 5) Increased prices for v11 and v12 per incident support
- 6) Removed v13 Developer bundle
- 7) Removed v12 insurance
- 8) Removed AM v12, BA v12 and DX v12
- 9) Removed v11 SKUs
- 10) Removed duplicate SKUs – changed Zen Edge Server, Zen Core, Bronze, Silver, Gold, Platinum Support for v11 and v12

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Action Zen Cloud Server

Action Zen Cloud Server Engines

Size	Price	Data in Use	v13	v14
Small	3.545 €	20 GB	P13VX-1506020-000--01	Z14CLD-1506020-000--01
Medium	11.825 €	100 GB	P13VX-1506100-000-01	Z14CLD-1506100-000-01
Large	22.745 €	200 GB	P13VX-1506200-000-01	Z14CLD-1506200-000-01
SuperSize	39.035 €	Unlimited	P13VX-1506000-UNL-01	Z14CLD-1506000-UNL-01

- Standard product keys may be used on only one machine (physical or virtual) at a time. Standard product keys must be de-authorized before being used to authorize another instance of Zen Cloud Server.
- Zen Cloud Server size is measured by Data in Use only. Data in Use are maximum values licensed for the Zen Cloud Server Size. These values can be increased by adding Data in Use Increases.
- A license for Action Backup Agent is included with Zen Cloud Server. Backup Agent executables are included in Windows versions of Zen Cloud Server.
- Support for Microsoft Volume Shadow Copy Service (VSS) is included with Zen Cloud Server for Windows.

Action Zen Cloud Server Data in Use Increases

Data-in-Use Permanent	Price	v13	v14
10 GB	1.906 €	P13VX-3406010-000-01	Z14CLD-3406010-000-01
Data-in-Use Time Limited	Price	v13	v14
10 GB (60 days)	268 €	P13VX-3406010-060-01	Z14CLD-3406010-060-01

- Data in Use Increases may only be applied to base Zen Cloud Server installations.
- Data in Use Increases are not eligible for upgrade.
- Time-limited Data-in-Use Increases have a term of 60 days from the day the product key is authorized.
- Time-limited Data-in-Use Increases cannot be moved to another machine after being authorized

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Action Zen Cloud Server Size Increases

Size	Price	v13	v14
Small to Medium	9.915 €	P13VX-3406100-000-1-01	Z14CLD-3406100-000-1-01
Small to Large	20.835 €	P13VX-3406200-000-1-01	Z14CLD-3406200-000-1-01
Small to SuperSize	37.215 €	P13VX-3406000-UNL-1-01	Z14CLD-3406000-UNL-1-01
Medium to Large	11.735 €	P13VX-3406200-000-2-01	Z14CLD-3406200-000-2-01
Medium to SuperSize	28.815 €	P13VX-3406000-UNL-2-01	Z14CLD-3406000-UNL-2-01
Large to SuperSize	17.195 €	P13VX-3406000-UNL-3-01	Z14CLD-3406000-UNL-3-01

1. Zen Cloud Server Size increases apply only to size changes within the same version of Zen Cloud Server. For example, moving from Small to Medium in Zen Cloud Server 13.
2. Size decreases are not allowed.

Action Zen Cloud Server Sidegrade from Zen Enterprise Server

From Users	To Size	Price	v13	v14
6 and 10	Small	2.360 €	P13VX-8106020-000-S1-01	Z14CLD-8106020-000-S1-01
20 and 50	Medium	6.910 €	P13VX-8106100-000-S1-01	Z14CLD-8106100-000-S1-01
100 and 250	Large	10.642 €	P13VX-8106200-000-S1-01	Z14CLD-8106200-000-S1-01
500	SuperSize	20.015 €	P13VX-8106000-UNL-S1-01	Z14CLD-8106000-UNL-S1-01

1. Sidegrades are moving from Action Zen Enterprise Server to the same version number of Action Zen Cloud Server. For example, moving from Zen Enterprise Server to Zen Cloud Server is a sidegrade.
2. Sidegrades to Zen Cloud Server from Zen Enterprise Server may only occur in the user-count to size range combinations published in this price list. For example, 6-user Zen Enterprise Server may only sidegrade to Zen Cloud Server Small.
3. Zen Enterprise Server UCI's cannot be side graded to Zen Cloud Server.
4. To move from a Zen Enterprise Server user count to another Zen Cloud Server Size, first sidegrade to Zen Cloud Server then increase to the preferred Zen Cloud Server size.
5. For example, to move from 6-user Zen Enterprise Server to Zen Cloud Server Medium:
 - 1) first sidegrade from Zen Enterprise Server to Zen Cloud Server Small, then
 - 2) Increase from Zen Cloud Server Small to Zen Cloud Server Medium.
6. Any software that is side graded must be uninstalled and may not be reinstalled.

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Actian Corporation
Actian ZEN Price List
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Actian Zen Cloud Server Upgrades

Size	Price	Data in Use	From v12 to v13	From v13 to v14
Small	1.815 €	20 GB	P13VX-8106020-000-1-01	Z14CLD-8106020-000-1-01
Medium	6.000 €	100 GB	P13VX-8106100-000-1-01	Z14CLD-8106100-000-1-01
Large	11.005 €	200 GB	P13VX-8106200-000-1-01	Z14CLD-8106200-000-1-01
SuperSize	19.560 €	Unlimited	P13VX-8106000-UNL-1-01	Z14CLD-8106000-UNL-1-01

1. Proof of purchase of installed version of PSQL Vx (the version being upgraded) is required.
2. Upgrades must be of the same size or one level higher than the installed base Zen Cloud server license.
3. Reducing size during an upgrade is not allowed.
4. Data-in-use increases cannot be upgraded.
5. Any software that is upgraded must be uninstalled and may not be reinstalled.

Actian Zen Cloud Server Upgrade from Zen Enterprise Server

From Users	To Size	Price	From v12 to v13	From v13 to v14
6 and 10	Small	2.635 €	P13VX-8106020-000-2-01	Z14CLD-8106020-000-2-01
20 and 50	Medium	7.458 €	P13VX-8106100-000-2-01	Z14CLD-8106100-000-2-01
100 and 250	Large	11.825 €	P13VX-8106200-000-2-01	Z14CLD-8106200-000-2-01
500	SuperSize	20.925 €	P13VX-8106000-UNL-2-01	Z14CLD-8106000-UNL-2-01

1. Upgrades are moving from an older version of Zen Server to a newer version of Zen Cloud Server. For example, moving from Zen v13 Enterprise Server to Zen v14 Cloud Server is an upgrade.
2. Upgrades to Zen Cloud Server from Zen Enterprise Server may only occur in the user-count to size range combinations published in this price list. For example, 6-user Zen Enterprise Server may only upgrade to Zen Cloud Server Small.
3. To move from a Zen Enterprise Server user count to another Zen Cloud Server Size, first upgrade to Zen Cloud Server then increase to the preferred Zen Cloud Server size.
4. For example, to move from 6-user Zen v13 Server to Zen v14 Cloud Server Medium:
 - 1) first upgrade from PSQL Server v12 to Zen v13 Cloud Server Small, then
 - 2) increase from Zen Cloud Server Small to Zen Cloud Server Medium.
5. Zen Enterprise Server UCI's cannot be upgraded to Zen Cloud Server.
6. Any software that is upgraded must be uninstalled and may not be reinstalled.

Actian Zen Cloud Server Active-Passive Cluster

Size	Price	Data in Use	v13	v14
Small	5.365 €	20 GB	APC13VX-1506020-000-01	APC14CLD-1506020-000-01
Medium	17.740 €	100 GB	APC13VX-1506100-000-01	APC14CLD-1506100-000-01
Large	34.120 €	200 GB	APC13VX-1506200-000-01	APC14CLD-1506200-000-01
SuperSize	58.600 €	Unlimited	APC13VX-1506000-UNL-01	APC14CLD-1506000-UNL-01

1. The key delivered with Active-Passive Cluster licenses may be authorized on two separate machines (physical or virtual). The Active-Passive Cluster license is designed to support failover scenarios where one PSQL system is active and another is passive. The Zen Cloud Server Active-Passive Cluster license may only be used on one active system at a time.

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Actian Zen Enterprise Server

Actian Zen Enterprise Server Engines

Users	Price	V13	v14
1	360 €	P13-150664-001-01	Z14-150664-001-01
6	1.360 €	P13-150664-006-01	Z14-150664-006-01
10	1.995 €	P13-150664-010-01	Z14-150664-010-01
20	3.454 €	P13-150664-020-01	Z14-150664-020-01
35	5.546 €	P13-150664-035-01	Z14-150664-035-01
50	7.275 €	P13-150664-050-01	Z14-150664-050-01
100	12.555 €	P13-150664-100-01	Z14-150664-100-01
250	18.195 €	P13-150664-250-01	Z14-150664-250-01
500	25.110 €	P13-150664-500-01	Z14-150664-500-01

- Standard product keys may be used on only one machine (physical or virtual) at a time. Active-Passive Cluster product keys may be used on the number of concurrent machines allowed by the license. (Typically, two machines.) Contact Actian if you have requirements for more than two machines at the same time.
- Standard product keys must be deauthorized before being used to authorize another instance of Zen.
- Increasing the number of users allowed on an existing instance of PSQL requires the purchase of a User Count Increase.
- 32-bit Zen Enterprise Server for Windows includes 32-bit Client. 64-bit Zen Enterprise Server for Windows includes 32- and 64-bit Clients.
- Microsoft licensing for some operating systems may limit the acceptable user count for Zen to a smaller range (for example 6, 10 and 20) than is shown in this price list.
- Zen Enterprise Server 1-user installations cannot add user count increases.
- A license for Actian Backup Agent is included with Zen Enterprise Server. Backup Agent executables are included in Windows versions

Actian Zen Enterprise Server User Count Increases

Users	Price	v13	v14
6	1.360 €	P13-340664-006-01	Z14-340664-006-01
10	1.995 €	P13-340664-010-01	Z14-340664-010-01
20	3.454 €	P13-340664-020-01	Z14-340664-020-01
35	5.546 €	P13-340664-035-01	Z14-340664-035-01
50	7.275 €	P13-340664-050-01	Z14-340664-050-01
100	12.555 €	P13-340664-100-01	Z14-340664-100-01
250	18.195 €	P13-340664-250-01	Z14-340664-250-01
500	25.110 €	P13-340664-500-01	Z14-340664-500-01

- User Count Increases (UCI's) are not eligible for upgrade.
- UCI's can only be added to an existing Zen Enterprise Server installation.
- UCI's must match the version of the existing Zen Enterprise Server installation.
- UCI product keys may be used on only one machine (physical or virtual) at a time. Product keys must be de-authorized before being used to authorize another instance of Zen.
- No media is included.

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Action Zen Enterprise Server Upgrades

Users	Price	From v12 to v13	From v13 to v14
6	724 €	P13-810664-006-1-01	Z14-810664-006-1-01
10	996 €	P13-810664-010-1-01	Z14-810664-010-1-01
20	1.725 €	P13-810664-020-1-01	Z14-810664-020-1-01
35	2.816 €	P13-810664-035-1-01	Z14-810664-035-1-01
50	3.635 €	P13-810664-050-1-01	Z14-810664-050-1-01
100	6.274 €	P13-810664-100-1-01	Z14-810664-100-1-01
250	9.095 €	P13-810664-250-1-01	Z14-810664-250-1-01
500	12.554 €	P13-810664-500-1-01	Z14-810664-500-1-01

1. Proof of purchase of installed version of Zen Enterprise Server (the version being upgraded) is required.
2. Upgrades must be of the same user count or one level higher than the installed base server license. Reducing user count during an upgrade is not allowed. Upgrade to Zen/PSQL Server 1 user is not available.
3. UCI's are not eligible for upgrade.
4. It is permissible, based on user count, to upgrade to the next level user count. Validation is required to upgrade to the next level.
5. Upgrades are applicable across OS platforms (from Linux or OS X to Windows).
6. Any software that is upgraded must be uninstalled and may not be reinstalled.

Action Zen Enterprise Server Active-Passive Cluster

Users	Price	v13	v14
6	2.088 €	APC13-150664-006-01	APCZ14-150664-006-01
10	2.988 €	APC13-150664-010-01	APCZ14-150664-010-01
20	5.182 €	APC13-150664-020-01	APCZ14-150664-020-01
35	8.368 €	APC13-150664-035-01	APCZ14-150664-035-01
50	10.915 €	APC13-150664-050-01	APCZ14-150664-050-01
100	18.830 €	APC13-150664-100-01	APCZ14-150664-100-01
250	28.296 €	APC13-150664-250-01	APCZ14-150664-250-01
500	37.670 €	APC13-150664-500-01	APCZ14-150664-500-01

1. The key delivered with Active-Passive Cluster licenses may be authorized on two separate machines (physical or virtual). The Active-Passive Cluster license is designed to support failover scenarios where one Zen system is active and another is passive. The Active-Passive Cluster license may only be used on one active system at a time.

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Action Workgroup Server

Action Zen Workgroup

Users	Price	v13	v14
1 User Workgroup License	91 €	P13-130058-001-01	Z14-130058-001-01
3 User Workgroup License	273 €	P13-130058-003-01	Z14-130058-003-01
5 User Workgroup License	455 €	P13-130058-005-01	Z14-130058-005-01

1. Zen Workgroup licenses are per machine where data is accessed by the Workgroup engine. For example, a 5-user Workgroup license will allow 5 concurrent users to access one Zen Workgroup on one machine acting as a database server.
2. Enabling additional machines in a network to act as database servers requires the purchase of additional Workgroup licenses
3. The maximum allowable user count for Workgroup is 5.

Action Zen Workgroup User Count Increases

Users	Price	v13	v14
1 User Workgroup UCI License	91 €	P13-340058-001-01	Z14-340058-001-01
2 User Workgroup UCI License	182 €	P13-340058-002-01	Z14-340058-002-01

1. Increasing the number of concurrent users allowed requires the purchase of Workgroup User Count Increases (UCI's). Maximum allowable user count for Workgroup is 5.

Action Zen Workgroup Deployment

Users	Price	v13	v14
25 Count - Workgroup Deployment License	2.048 €	P13-130053-01	Z14-130053-01
100 Count - Workgroup Deployment License	7.735 €	P13-130053-01	Z14-130053-01
1000 Count - Workgroup Deployment License	68.250 €	P13-130057-01	Z14-130057-01
Unlimited Count - Workgroup Deployment License	Call for pricing	P13-130059-01	Z14-130059-01

1. Workgroup Deployment Licenses may be used to deploy multiple User Counts of 1, 3 and 5, and User Count Increases of 1 and 2.
2. Workgroup Deployment Packs used to create Workgroup licenses must be added to the Workgroup Deployment Portal at <http://deploy.pervasive.com>.
3. Internet access and registration may be required for product authorization or license distribution of Deployment Pack licenses.

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Action Edge Server and Core

Action Zen Edge Server

Users	Price	v13	v14
100 Count – Zen Edge Server Deployment License	2.360 €	Z13-130055-01	Z14-130055-01
250 Count – Zen Edge Server Deployment License	5.274 €	Z13-130056-01	Z14-130056-01
1000 Count – Zen Edge Server Deployment License	18.195 €	Z13-130057-01	Z14-130057-01

1. Zen Edge Server Deployment Licenses (100, 250, 1000) are available directly from Action or through authorized distributors
2. Zen Edge Server Deployment Licenses may be used to deploy multiple Use Counts of 1-10 users, and User Count Increases of 1 and 2.
3. The maximum allowable user count for Zen Edge Server is 10.
4. Zen Edge Server Deployment Packs used to create licenses must be added to the Deployment Portal at <http://deploy.pervasive.com>

Action Zen Core

Copies	Price	v13	v14
Zen Core 100 Copies	360 €	Z13-170664-100-01	Z14-170664-100-01
Zen Core 250 Copies	815 €	Z13-170664-250-01	Z14-170664-250-01
Zen Core 500 Copies	1.360 €	Z13-170664-500-01	Z14-170664-500-01
Zen Core 1000 Copies	2.270 €	Z13-170664-1000-01	Z14-170664-1000-01
Zen Core 10.000 Copies	9.095 €	Z13-750664-10000-01	Z14-750664-10000-01
Zen Core 100.000 Copies	45.495 €	Z13-170664-100000-01	Z14-170664-100000-01

1. Zen Core licenses are sold for a specific number of copies of the software

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Action PSQL v12

Action PSQL Vx Server 12 Data in Use Increases (Permanent)

Data-in-Use	Price	Windows, Linux, Mac OS
5 GB	2.635 €	P12VX-340605-000-01
10 GB	5.275 €	P12VX-340610-000-01
50 GB	23.290 €	P12VX-340650-000-01

Action PSQL Vx Server 12 Data in Use Increases (Time Limited)

Data-in-Use	Price	Windows, Linux, Mac OS
5 GB (60 days)	450 €	P12VX-340605-060-01
10 GB (60 days)	540 €	P12VX-340610-060-01
50 GB (60 days)	1.360 €	P12VX-340650-060-01

1. Data in Use Increases may only be applied to base PSQL Vx Server installations.
2. Data in Use Increases are not eligible for upgrade.
3. Time-limited Data-in-Use Increases have a term of 60 days from the day the product key is authorized.
4. Time-limited Data-in-Use Increases cannot be moved to another machine after being authorized.

Action PSQL Vx Server 12 Size Increases

Size	Price	Windows, Linux, Mac OS
Small to Medium	8.185 €	P12VX-340620-000-1-01
Small to Large	23.565 €	P12VX-340650-000-1-01
Small to SuperSize	46.132 €	P12VX-340600-UNL-1-01
Medium to Large	15.648 €	P12VX-340650-000-2-01
Medium to SuperSize	38.945 €	P12VX-340600-UNL-2-01
Large to SuperSize	23.565 €	P12VX-340600-UNL-3-01

1. PSQL Vx Server Size increases apply only to size changes within the same version of PSQL Vx Server. For example, moving from Small to Medium in PSQL Vx Server 12.
2. Size decreases are not allowed.

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Action PSQL v12 Server User Count Increases

Users	Price	Windows, Linux, Mac OS
6	1.815 €	P12-340664-006-01
10	2.635 €	P12-340664-010-01
20	4.545 €	P12-340664-020-01
35	7.275 €	P12-340664-035-01
50	9.460 €	P12-340664-050-01
100	16.375 €	P12-340664-100-01
250	23.655 €	P12-340664-250-01
500	32.665 €	P12-340664-500-01

1. User Count Increases (UCI's) are not eligible for upgrade.
2. UCI's can only be added to an existing PSQL Server installation.
3. PSQL UCI's must match the version of the existing PSQL Server installation.
4. A single product key authorizing a UCI will support Windows, Linux and OS X platforms.
5. UCI product keys may be used on only one machine (physical or virtual) at a time. Product keys must be deauthorized before being used to authorize another instance of PSQL.
6. No media is included.

Action PSQL v12 Workgroup User Count Increases

Users	Price	Windows
1 User Workgroup UCI License	118 €	P12-340058-001-01
2 User Workgroup UCI License	236 €	P12-340058-002-01

1. Increasing the number of concurrent users allowed requires the purchase of Workgroup User Count Increases (UCI's). Maximum allowable user count for Workgroup is 5.

Action Btrieve 12 Limited Distribution License

Users	Price	Windows
1000 Count - Limited Distribution License	Call for pricing	B12-130057-01

1. Limited Distribution Licenses for Btrieve 12 are available directly from Action or through authorized distributors.
2. Btrieve 12 Deployment Packs may be used to deploy multiple User Counts from 1 to 1000.
3. Btrieve 12 Deployment Packs used to create licenses must be added to the Deployment Portal at <http://deploy.pervasive.com>.
4. Internet access and registration may be required for product authorization or license distribution of Deployment Pack licenses.
5. Btrieve 12 requires a minimum of a 1-user license for every installation. Systems enabling access by more than one user require licensing for the appropriate number of concurrent users. Some examples are:
 - a. Five copies of Btrieve 12 installed means a minimum of five 1-user licenses.
 - b. Five Btrieve 12 installations connecting to another machine acting as a server and supporting 5 concurrent users means five 1-user licenses and one 5-user license.

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Action Zen Insurance and Media

Action Zen Enterprise Server Insurance

Users	Price	v13	v14
50	450 €	INS13-150664-050-01	INS14-150664-050-01
250	905 €	INS13-150664-250-01	INS14-150664-250-01

Action Zen Enterprise Server Insurance User Count Increase

Users	Price	v13	v14
50	450 €	INS13-340664-050-01	INS14-340664-050-01
250	905 €	INS13-340664-250-01	INS14-340664-250-01

Action Zen Cloud Server Insurance

Size	Price	v13	v14
Medium	1.455 €	INS13VX-150620-000-01	INS14CLD-150620-000-01
Large	1.998 €	INS13VX-150650-000-01	INS14CLD-150650-000-01

1. Zen Insurance may be used up to three times with a maximum term of seven days each time.
2. Zen Insurance may be used on three different machines at the same time, on one machine three times, or a combination of one and two machines so long as the number of uses does not exceed three.
3. To increase the number of users covered with Zen Server Insurance, purchase Zen Server Insurance User Count Increases.
4. To increase the data in use covered with Zen Cloud Server Insurance, purchase time-limited data in use increases or time-limited session count increase.

Action Zen Media

	Price	v13	v14
Zen Cloud Server Media	10 € + Shipping Charge	P13VX-150000-01	Z14CLD-150000-01
Zen Enterprise Server Media	10 € + Shipping Charge	P13-150000-01	Z14-150000-01
Zen Workgroup Media	10 € + Shipping Charge	P13-130000-01	Z14-130000-01

1. Zen media only kits are priced by shipping charge. Media is not available for Zen for OS X, Zen Edge Server or Zen Core
2. Per order shipping charges for media are calculated in increments of 10 units. For example, shipping charge for 1 unit is the same as the charge for 10 units.
3. No returns are allowed for Zen media only kits.
4. A Zen media only kit does not include a serial number or product authorization key. It is the responsibility of the partner to deliver the serial number and product key to the end user customer.

Suggested retail pricing for English language versions. All prices are in EURO and are applicable for the currently shipping version of the Product. Prices are subject to change without notice. Any software that is upgraded must be uninstalled and cannot be run concurrently with the newer version. Effective November 15th, 2019. Sales taxes for direct sales will be charged in countries where applicable.

Action Corporation
Action ZEN Price List
 Effective November 15th, 2019

Action Zen Bundles

Action Zen Software Developers Bundle – 1 Year Subscription

Products Bundled	Price	v14
Action Zen v14 Developers Bundle	795 €	Z14-DEV-BUNDLE
Zen v14 Cloud Server Engine Small (20 GB)	Included	
Zen v14 Enterprise Server – 6 users	Included	
Zen v14 Edge Server – 100 users	Included	
Zen v14 Workgroup – 5 users	Included	
Zen v14 Core – 100 Copies	Included	

1. The license term for the Zen Developer's Bundle is one year. License expire 365 days after they are created.
2. Zen Workgroup is available for Windows only.
3. All Zen licenses are restricted to development use only.

Action Zen IoT Bundle – 1 Year Subscription

Products Bundled	Price	v14
Action Zen v14 IoT Bundle	1.995 €	Z14-IoT-BUNDLE
Zen v14 Cloud Server Engine Small (20 GB)	Included	
Zen v14 Enterprise Server – 6 users	Included	
Zen v14 Edge Server – 100 users	Included	
Zen v14 Core – 100 Copies	Included	

1. The license term for the Zen IoT Bundle is one year. License expire 365 days after they are created.
2. All Zen licenses are restricted to development use only.

Suggested retail pricing for English language versions. All prices are in EURO and are applicable for the currently shipping version of the Product. Prices are subject to change without notice. Any software that is upgraded must be uninstalled and cannot be run concurrently with the newer version. Effective November 15th, 2019. Sales taxes for direct sales will be charged in countries where applicable.

Action Zen Security Solutions

Action AuditMaster

	Part Number	Price
AuditMaster 13 for Windows (32- and 64-bit)	AM-962051-05	2.362 €

1. AuditMaster 13 requires Action PSQL v13.x and Action PSQL Vx Server 13.x.
2. AuditMaster is licensed on a per server basis regardless of user count.

Action Backup Agent for Action Zen Workgroup

	Part Number	Price
Backup Agent for Zen v13 Workgroup	BA-970250-05	226 €

1. Backup Agent for v12 is included in PSQL v12 Server and Vx Server 12 for Windows. Backup Agent for PSQL v12 Server for Linux and OS X must be downloaded separately.
2. Backup Agent for Workgroup must be purchased separately.
3. Backup Agent does not require a product key when used with PSQL Server v12 or later.
4. Backup Agent for Workgroup is licensed on a per Workgroup basis regardless of user count.

Action DataExchange Real-Time Backup Edition

	Part Number	Price
DataExchange 13 Real-Time Backup for Workgroup	DX-950650-06	450 €
DataExchange 13 Real-Time Backup for Windows Server	DX-950651-06	2.362 €

1. **DataExchange Real-Time Backup Edition does not include an Action Zen database license. Purchasers of DataExchange Real-Time Backup must provide or purchase both a primary and backup database license.**
2. The DataExchange version must match the Action Zen Enterprise Server or Cloud Server
3. DataExchange is licensed on a per server basis regardless of server user count.
4. DataExchange Real-Time Backup Edition includes one (1) DataExchange license for use with two (2) Zen database engines (primary and backup).
5. DataExchange Real-Time Backup Edition engines are restricted to 1-way replication in a network of two (2) database engines only.
6. The Zen backup database can be a Zen Workgroup, Zen Enterprise Server, or Zen Cloud Server with user count or size determined by the customer's business requirements.

Action DataExchange Data Synchronization Edition

	Part Number	Price
DataExchange 13 Data Synchronisation Edition for Workgroup	DX-951250-06	450 €
DataExchange 13 Data Synchronisation Edition for Windows Server	DX-951250-06	2.362 €

1. **DataExchange Data Synchronization Edition licenses are required for each PSQL database engine participating in a replication network. For example, if you have three PSQL database engines in your replication network, you need three copies of DataExchange Data Synchronization - one for each Zen database engine.**
2. DataExchange Synchronization Edition supports only Btrieve level replication.
3. The DataExchange must match the version of the Action Zen Enterprise or Cloud Server.
4. DataExchange is licensed on a per server basis regardless of user count.

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Action ZEN Price List
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Action Zen and PSQL Database Support

Action PSQL Database Support Offerings – All Platforms

Zen v13 and v14 -Workgroup, Enterprise Server, Cloud Server	Part Number	Price
Bronze – 12 months or 5 Service Tickets	60-310001-04	1.000 €
Silver – 12 months or 10 Service Tickets	60-310002-04	1.800 €
Gold – 12 months or 30 Service Tickets	60-310003-01	5.000 €
Platinum – 12 months with Unlimited Service Tickets	60-310007-01	Call for Pricing
Zen v13 and v14 – Core and Edge Server	Part Number	Price
Bronze – 12 months or 5 Service Tickets	60-310001-05	2.000 €
Silver – 12 months or 10 Service Tickets	60-310002-05	3.600 €
Gold – 12 months or 30 Service Tickets	60-310003-02	10.000 €
Platinum – 12 months with Unlimited Service Tickets	60-310007-02	Call for Pricing

Action Zen and PSQL Database Per Incident Support – All Platforms

	Part Number	Price
Electronic/Per Incident – Zen v14 Core and Zen v14 Edge Server	60-310015-10	500 €
Electronic/Per Incident – Zen v14 Workgroup, Enterprise Server, Cloud Server	60-310015-09	250 €
Voice/Per Incident – Zen v14 Workgroup, Enterprise Server, Cloud Server	60-310000-09	250 €
Electronic/Per Incident – Zen v13 Core, Zen v13 Edge Server	60-310015-08	500 €
Electronic/Per Incident - Zen v13 Workgroup, Enterprise Server, Cloud Server	60-310015-07	250 €
Voice/Per Incident - Zen v13 Workgroup, Enterprise Server, Cloud Server	60-310000-07	250 €
Electronic/Per Incident - PSQL v12 Workgroup, Server, Vx Server	60-310015-06	750 €
Voice/Per Incident - PSQL v12 Workgroup, Server, Vx Server	60-310000-06	750 €
Electronic/Per Incident - PSQL v11 Workgroup, Server, Vx Server	60-310015-03	1.000 €
Voice/Per Incident - PSQL v11 Workgroup, Server, Vx Server	60-310000-05	1.000 €

1. Only products in this Price List are eligible for support.
2. For other than Per Incident support, contract terms for database support are for 12 months or until the resolution of the allocated service tickets, whichever comes first.
3. Per Incident, Bronze, and Silver support offerings are not eligible for discount.
4. For more information on Support Offerings and operating systems supported for PSQL, please visit <http://supportservices.action.com/support-services/support>

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